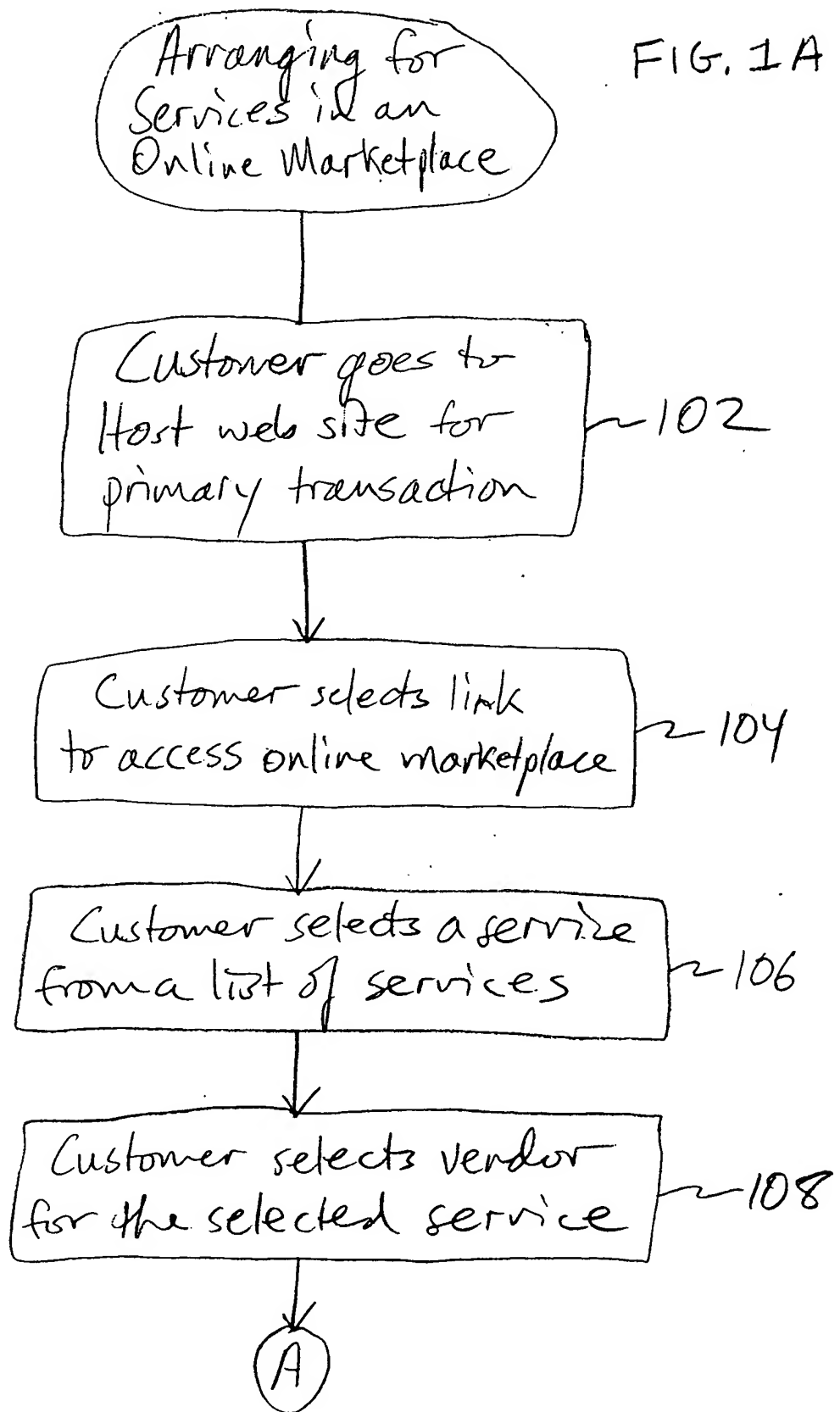
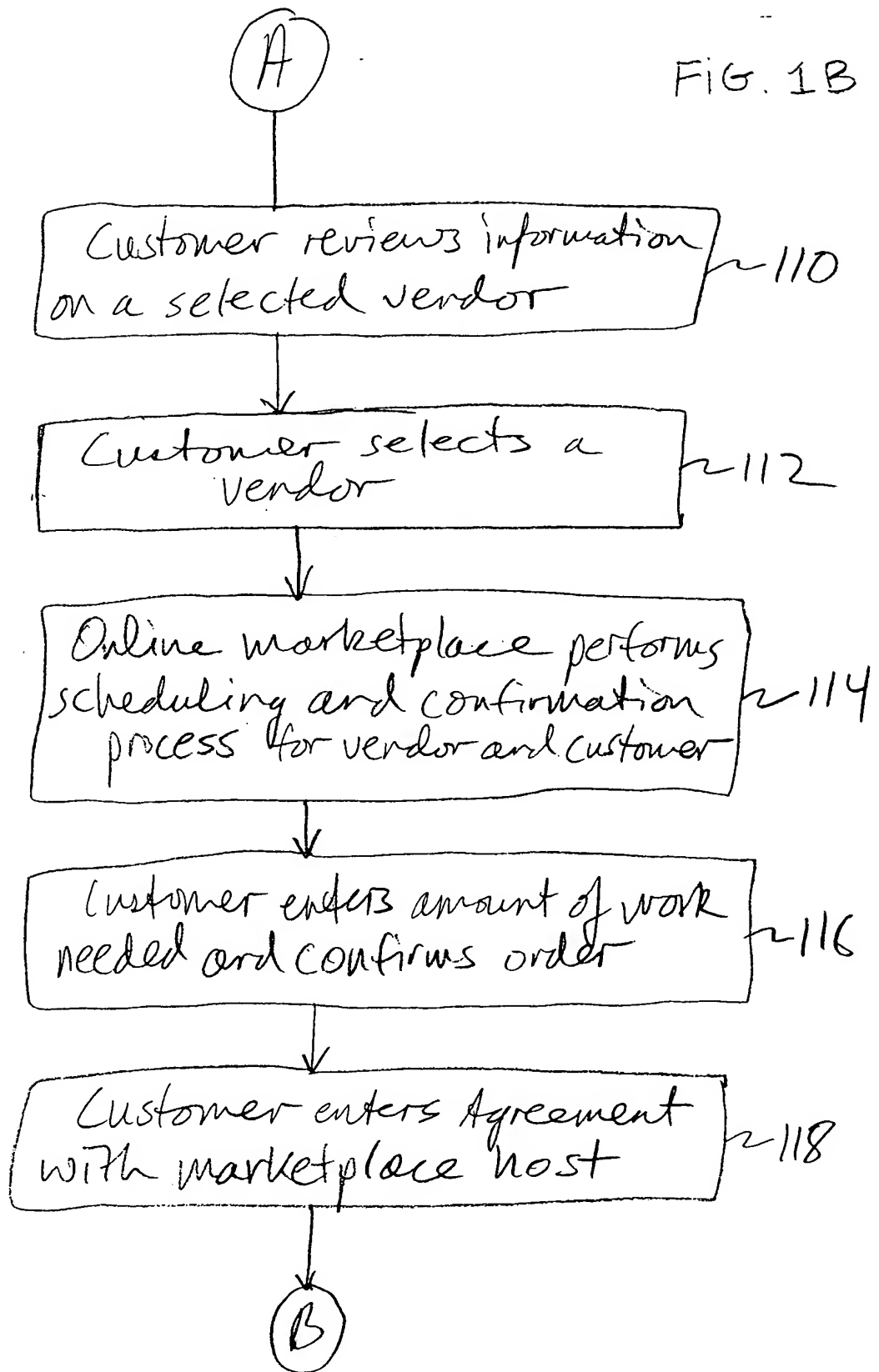


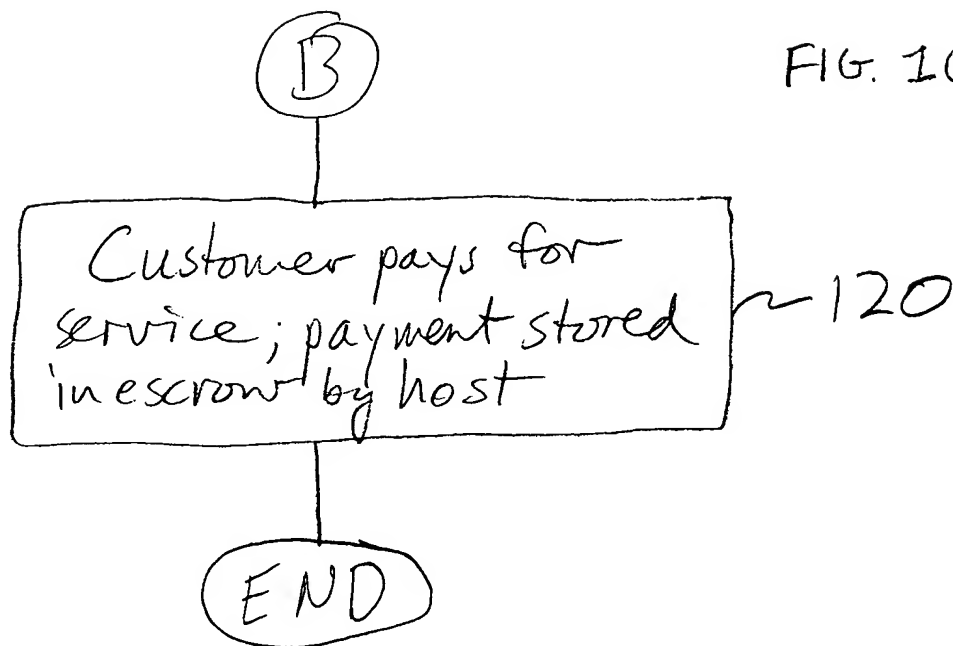
10083726.101901



10083726 101901



10083726.10190.1



T06T0T" 922E800T

FIG. 2A

U-Haul eMove: Moving information - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Print

Address: <http://emove.uhaul.com/alequote/originanddestination.asp?sessionID=B8FF0533-6574-C073-4411-9F34225D3D26&typedmove=oneway> Go

Links Search America on Alert My Yahoo! Yahoo! Mail

---

**U-HAUL eMove**  
Online Rates & Reservations

**Quote**

1. **Moving information**

2. Choose your equipment

3. Equipment rates

**Reserve**

4. Moving supplies

5. Choose a pickup location

6. Payment info

7. Confirmation

[Get a new rate quote](#)

**Moving Tip!**  
Save time and money by renting your equipment on off-peak days, from Sunday to Thursday.

**Moving information**

For multiple-destination moves, please call 1-800-GO-UHAUL.

**Moving from**

State/province:

City:

or

ZIP code:

**Moving to**

State/province:

City:

or

ZIP code:

**Schedule**

When do you want to pick up the equipment?

October

Done Start U-Haul eMove: M... FAUSER.DOC: Mic... Microsoft PowerPoint 2:55 PM

T06T0T" 92/E800T

FIG. 2B

U-Haul eMove: Choose your equipment - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Print

Address [1.com/ratequote/equipmentselection.asp?sessionID=88FF0533-6574-C073-4411-9F3422503D26&typeofmove=oneway&refnum=22681603](http://1.com/ratequote/equipmentselection.asp?sessionID=88FF0533-6574-C073-4411-9F3422503D26&typeofmove=oneway&refnum=22681603)

Links Search America on Alert My Yahoo! Yahoo! Mail

U-HAUL 24/7

Online Rates & Reservations

Quote

1. Moving information

2. Choose your equipment

3. Equipment rates

Reserve

4. Moving supplies

5. Choose a pickup location

6. Payment Info

7. Confirmation

Get a new rate quote

Frequently Asked Questions

Choose account info - Sign out

How are you moving?

☐ U-Haul truck only  
Your vehicle towing a U-Haul trailer

☐ U-Haul truck with a U-Haul trailer  
Your vehicle towing your vehicle

☐ U-Haul truck towing your vehicle  
Your vehicle towing your vehicle

Done

Start

U-Haul eMove: C...

FAQUSER.DOC - Mic...

Microsoft PowerPoint

Internet Explorer

2:56 PM

TOSTOT" 924E800T

FIG. 2C

U-Haul eMove: Equipment rates - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Print


Address: [eqoute/ratequote.asp?sessionID=88FF0533-6574-C073-4411-9F34225D3D26&type=move-on-way&refnum=22681603&equipment=truck](#) Go

Links: Search America on Alert My Yahoo! Yahoo! Mail

Reference #22681603 Moving date: 10/03/2001


This quote includes 3 days of use and 507 miles free. Damage waiver protection can be added at the time of pickup.

Choose your truck:



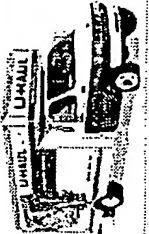
**26' truck**  
4+ bedrooms  
Capacity: 1538 cu. ft.  
Inside dimensions: 22'3" x 7'7" x 8'5" (LxWxH)  
[more info...](#)

\$175.00



**24' truck**  
3-4 bedrooms  
Capacity: 1401 cu. ft.  
Inside dimensions: 20'10" x 7'6" x 8'1" (LxWxH)  
[more info...](#)

\$153.00



**17' truck**  
2-3 bedrooms  
Capacity: 849 cu. ft.  
Inside dimensions: 14'1" x 7'2" x 7'2" (LxWxH)  
[more info...](#)

\$153.00

**Reserve**

4. Moving supplies

5. Choose a pickup location

6. Payment info

7. Confirmation

**Get a new rate quote**

Where is the rest of the equipment?  
The pickup truck and the cargo van are only available for local moves. Some trucks and trailers are not available in Canada. For more info please call 1-800-00-UHAUL.

**Frequently Asked Questions**

Start

U-Haul eMove: E...

FAQUSER.DOC: Mic...

Internet

2:57 PM

TEST " 92/EE00T

FIG. 2D

U-Haul eMove: Moving supplies - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Print

Address: sp?sessionID=88FF0533-6574-C073-4411-9F34225D3D26&typedmove=oneway&refnum=22681603&equipmode=tuck&selectedtuck=JH Go

Links Search America on Alert Bookmarks My Yahoo! Yahoo! Mail

U-Haul eMove: Moving supplies - Microsoft Internet Explorer

Start Done

U-Haul eMove: M... FAUSER DDC Mic... Microsoft PowerPoint... 2:57 PM

### Quote

1. [Moving information](#)
2. [Choose your equipment](#)
3. [Equipment rates](#)
4. [Reserve](#)
5. [Choose a pickup location](#)
6. [Payment info](#)
7. [Confirmation](#)

[Get a new rate quote](#)

**Moving supplies**

We suggest these tools to help make your move easier.

**Utility Dolly**  
Your best choice for moving stoves, dryers, boxes, and dressers.  
[Find out more...](#)

Quantity: 0 @ \$7.00

**Appliance Dolly**  
Tall enough to provide the leverage needed to easily move refrigerators, freezers and washers.  
[Find out more...](#)

Quantity: 1 @ \$10.00

**Furniture Pads**  
Protection that pays for itself.  
[Find out more...](#)

Quantity: 5 dozen @ \$10.00/dozen

**Furniture Dolly**  
Perfect for moving large dressers, wall units, pianos, organs, freezers and more.  
[Find out more...](#)

Quantity: 0 @ \$10.00

[Continue](#)

**Moving Tip!**  
Based on your equipment choice and our moving experience, we have recommended moving supplies to make your move easier.

T065T0T 927E800T

FIG. 2E

U-Haul eMove: You have a confirmed reservation - Microsoft Internet Explorer

LinksWelcomeNYFileEditViewPrintBackStopRefreshHomeSearchFavoritesHistoryMailEditDiscuss

Addresshttps://emove.uhaul.com/reserve/summary.asp?sessionID=886F0533-6574-C073-4411-9C3422503D76&refnum=21972429

GoChange account infoSign out

U-HAUL **Blind**

Online Rates & Reservations

Quote

1. [Moving information](#)

2. Choose your equipment

3. Equipment rates

**Reserve**

4. Moving supplies

5. Choose a pickup location

6. Payment info

7. Confirmation

Get a new rate quote

[Review your rate quotes & reservations](#)

[Frequently Asked Questions](#)

☒ **Quick Survey**  
Take a few seconds to help us make your moving experience easier.

You have a confirmed reservation

Print this page as a record of your reservation.

Your credit card has been charged the rental deposit of \$80.00.

- The balance for your rental is due at the time you pick up your equipment.
- If you intend to pay the balance of your rental with a credit card, please bring your card in at the time you pick up your equipment.

Reference #21972429

Moving Information

From LOS ANGELES, CA to PHOENIX EAST, AZ

Pickup date: 07/17/2001

Preferred location:  
U-HAUL CENTER DOWNTOWN  
1836 S ARAPAHOE ST  
(213)746-5910

Trucks include 3 days of use and 488 miles free. Towing items include 3 days of use and unlimited mileage. Damage waiver, protection can be added at the time of pickup.

Equipment

10' truck (includes 3 days of use and 488 miles free; additional miles \$.40) \$353.00

1 utility dollies \$7.00

1 dozen furniture pads \$10.00

Balance due at pickup (not including tax) \$370.00

NEED HELP LOADING & UNLOADING? Click here

2 Done

Start | 10:54 AM



T06T0T" 92ZE800T

FIG. 3A



You have booked your U-Haul equipment to:

Move From: Los Angeles, CA

To: Phoenix, AZ

Your Pickup date is: August 8, 2001

Your approximate arrival date is: August 10, 2001

302

Check help you need in "City 1"?

- ☐ Loading/Unloading
- ☐ Packing/Unpacking
- ☐ Carpet Cleaning
- ☐ House Cleaning
- ☐ Yard Work
- ☐ Painting
- ☐ Assembly/disassembly
- ☐ Other (please specify)

306

Check help you need in "City 2"?

- ☐ Loading/Unloading
- ☐ Packing/Unpacking
- ☐ Carpet Cleaning
- ☐ House Cleaning
- ☐ Yard Work
- ☐ Painting
- ☐ Assembly/disassembly
- ☐ Other (please specify)

304

FIG. 3B

**24hrs** make your move on eMove

Step 2: Review Moving Helpers in each city

Scheduled Pickup

Time:

Aug 8, 2001; 8:00 AM

U-Haul Beverly Hills  
2621, E. Indian School  
Beverly Hills, CA-  
90210

Scheduled Drop Off:

U-Haul Hayden Road  
Scottsdale Road  
Phoenix, AZ-85281

Size of Truck:

14 Footer

Towing None

Moving Helpers in

Los Angeles, CA

308

1. John's Labor ☒ iD ☒ Review

✓ Load/Unload ✓ Pack/Unpack ✓ Carpets

2. Sam's Moving Help ☒ ☒ Review

✓ Yard Cleanup ✓ Housecleaning ✓ Carpets

3. Starving Srin ☒ iD ☒ Review

✓ Load/Unload ✓ Pack/Unpack ✓ Carpets

✓ Yard Cleanup ✓ Housecleaning ✓ Assembly

Moving Helpers in

Phoenix, AZ

1. JT Labor Express ☒ iD ☒ Review

✓ Load/Unload ✓ Pack/Unpack ✓ Carpets

2. Don's Moving Help ☒ iD ☒ Review

✓ Yard Cleanup ✓ Housecleaning ✓ Carpets

3. Starving Vaughn ☒ iD ☒ Review

✓ Load/Unload ✓ Pack/Unpack ✓ Carpets

✓ Yard Cleanup ✓ Housecleaning ✓ Assembly

✓ iD - What does this mean?

✓ iD means that the person has been verified for their identity. We want to ensure that our customers have access to safe & reliable helpers. And that is why we require all our moving helpers to verify their iD. Click more for details

FIG. 3C



Step 3: Review each moving help partner

Stats for last 6 months

Userid: John

Feedback Rating 310 \*\*\*\*

# of yrs on eMove: 2 ~ 312

Feedback Reviews 314



Service Profile

# of Moves made: 25

Hourly Rate: \$ 15

Policy: See detailed Policy

Availability: Tue - Sun/ 9:00 am - 9:00 pm;

Not available on Mondays



Hello, I am John - a student at the Phoenix Community College. I have helped customers move before and enjoy meeting new people. I am a member of the Phoenix Urban League & participate in Youth Soccer. I do everything from packing & loading to yard work & appliance assembly. Read my reviews to learn more about me

Select John's Labor

320

316

318

T06T0T" 922EE800T

FIG. 3D



Step 4: Schedule & Confirmation Process

Scheduled Pickup Time:

Aug 8, 2001, 8:00 AM  
U-Haul Beverly Hills  
2621, E. Indian School  
Beverly Hills, CA-  
90210

Scheduled Drop Off:

U-Haul Hayden Road  
Scottsdale Road  
Phoenix, AZ-85281

Size of Truck:

14 Footer

Towing: None

Cancellation Policy: See Cancellation Policy

Schedule:

Wednesday, August 8, 2001	11:00 AM	12:00 PM	1:00 PM	2:00 PM	3:00 PM	4:00 PM	5:00 PM	6:00 PM
11:00 AM	12:00 PM	1:00 PM	2:00 PM	3:00 PM	4:00 PM	5:00 PM	6:00 PM	
12:00 PM	1:00 PM	2:00 PM	3:00 PM	4:00 PM	5:00 PM	6:00 PM		
1:00 PM	2:00 PM	3:00 PM	4:00 PM	5:00 PM	6:00 PM			
2:00 PM	3:00 PM	4:00 PM	5:00 PM	6:00 PM				
3:00 PM	4:00 PM	5:00 PM	6:00 PM					
4:00 PM	5:00 PM	6:00 PM						
5:00 PM	6:00 PM							
6:00 PM								

Time Estimator:

Based on our estimates of moving times, we estimate you will need about **8 hours** to accomplish what you've outlined in your request.

Click here to find out more about moving help estimator tools..

You indicated that you need the following help:

7 Loading & Unloading 7 Carpet Cleaning

Please tell us how many hours of labor you wish to purchase? his

How many "moving help partners" you will need? his

CONFIRM

322

324

326

\*\*\*\*\*92248800T

FIG. 4



Step 5: Payment Screen

<b>Scheduled Pickup Time:</b>	Aug 8, 2001, 8:00 AM
<b>Scheduled Drop Off:</b>	U-Haul Hayden Road Scottsdale Road Phoenix, AZ-85281
<b>Size of Truck:</b>	14 Footer
<b>Towing:</b>	None

Thank you for choosing John's Labor. Please verify all information.

Number of Hours Purchased: 8

Type of Moving Help Requested:

7 Loading & Unloading 7 Carpet Cleaning

Total Estimated Cost: \$ 120 7-328

Please enter your Credit Card Information & Expiration Date

Please enter a mobile/pager you can be reached at: \_\_\_\_\_?

Here is your confirmation number: S V 8 3 4 T R 7-330

*Keep this confirmation code very carefully. Giving this number over to the vendor will allow the vendor to be able to charge your credit card for the above amount. Please note that these funds will be held in escrow until the services are rendered satisfactorily. Any questions, send email to [customerservice@uhaul.com](mailto:customerservice@uhaul.com)*

Please do visit us back and fill out the customer review section. IT is very important that you review your moving help partner. Your feedback allows us to establish a quality service for your moving customers.



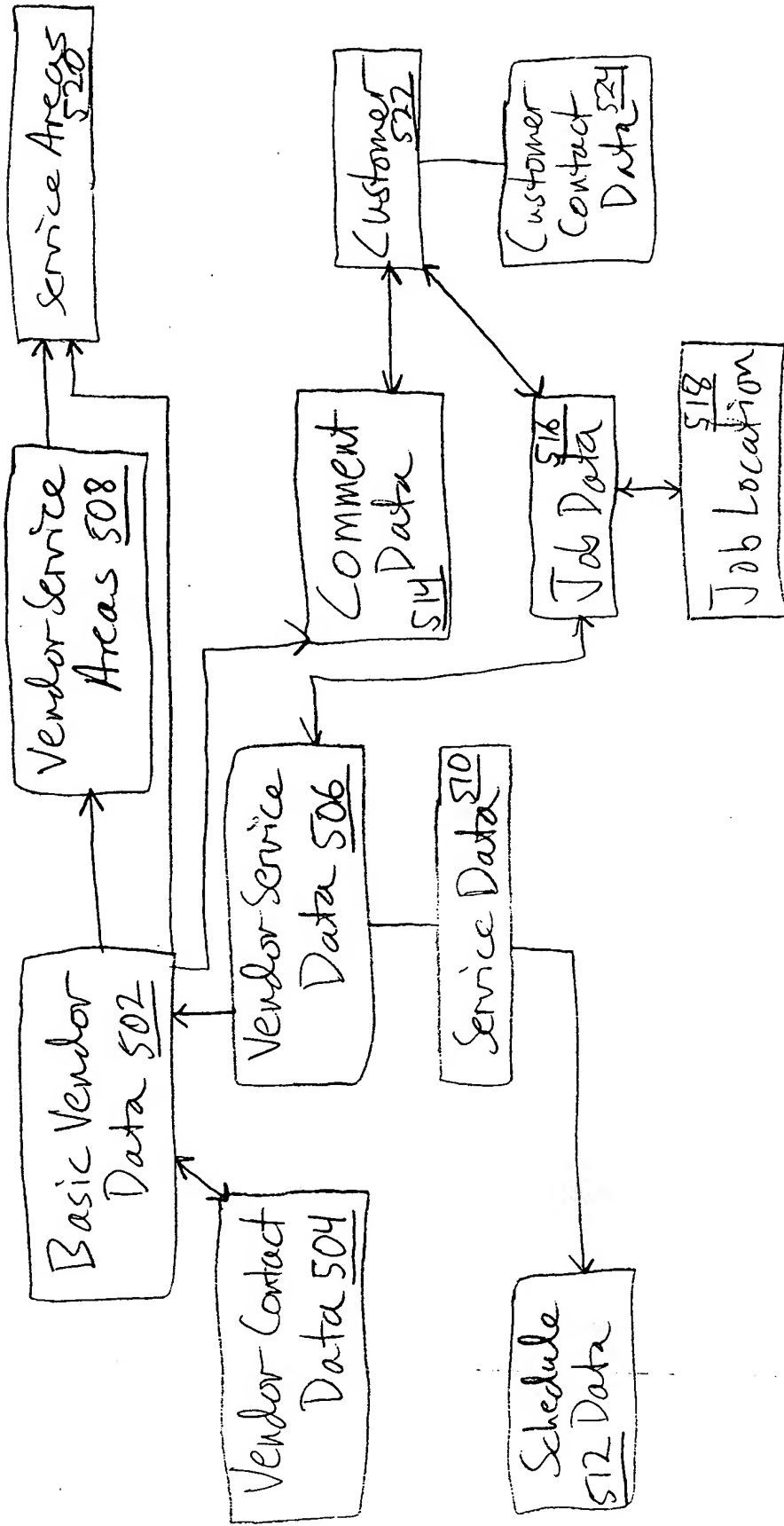


FIG. 5

FIG. 6

# Online Marketplace Application

